Presented by J.W. Owens



A Perspective 101 Series





If we look at the salesperson's role, it is possible to break this down into key activities.

This can help the salesperson organize his, or her time more effectively and get the most out of the working day.

Planning

Planning next week's diary

Producing an annual and monthly sales plan

Planning the day's calls

Meeting with manager to discuss targets and results

Pre-call planning

Researching potential customers

Analyzing the existing client bank



Prospecting

Tele prospecting existing customers

Tele prospecting potential customers

Sending out mail shots

Asking for referrals

Advertising Exhibitions



Selling

First appointment.

Fact-finding

Follow up appointment to present a proposal and close

Follow up visit for decision

Telephone call for decision

Presentation to groups of potential customers

Ongoing customer care and support



Administration \ other Office administration

Preparing reports

Updating customer records

Attending meetings

Attending training courses

Travelling to appointments

Time spent between appointments

Cancelled appointments



Time management is a key issue for salespeople.

Studies have shown that most salespeople spend only a small proportion of their time in productive selling situations.

Here is an example of a study that was made of salespeople across U.S.:

A Day In The Life Of A Salesperson When we measure what we do in a typical day, the amount of positive and productive selling time is quite small. More effective Time management should mean that the salesperson spends the maximum amount of time carrying out high payoff activities. Just think. Increasing the time spent selling to customers from 5% to 6% would represent a 20% increase in your productivity.

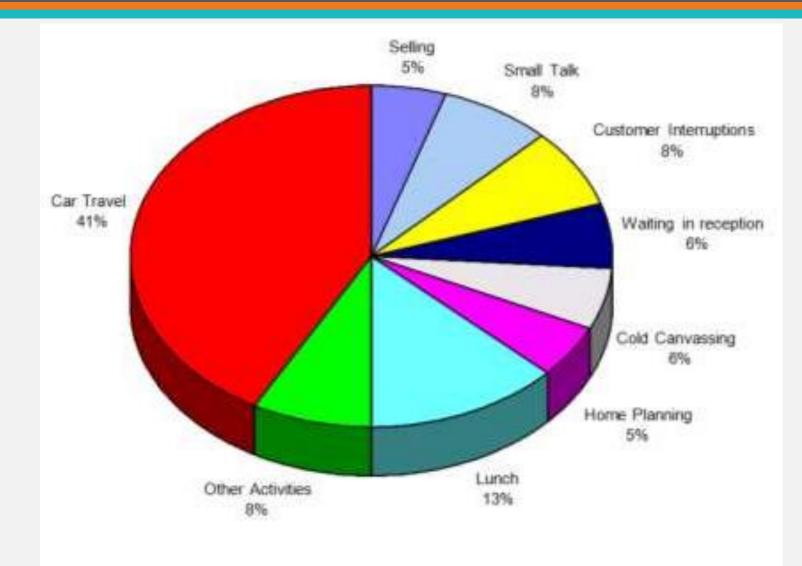


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This is a series of Training for your Management, Sales & Office TEAM

Good Selling!

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