

People-based marketing, everywhere

How to send your marketing beyond the silos to real people.

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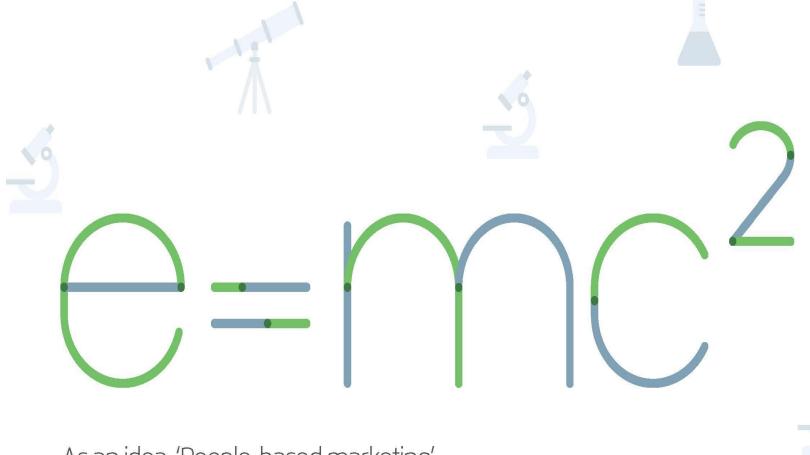
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People-based marketing, everywhere

How to send your marketing beyond the silos to real people.



People based marketing—everywhere



As an idea, 'People-based marketing' may not sound all that... groundbreaking.

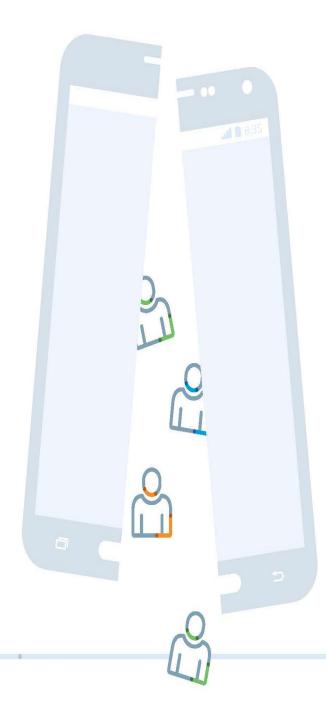




After all, surely the purpose of all that investment in MarTech and data-driven techniques was to help you reach actual, human, people.



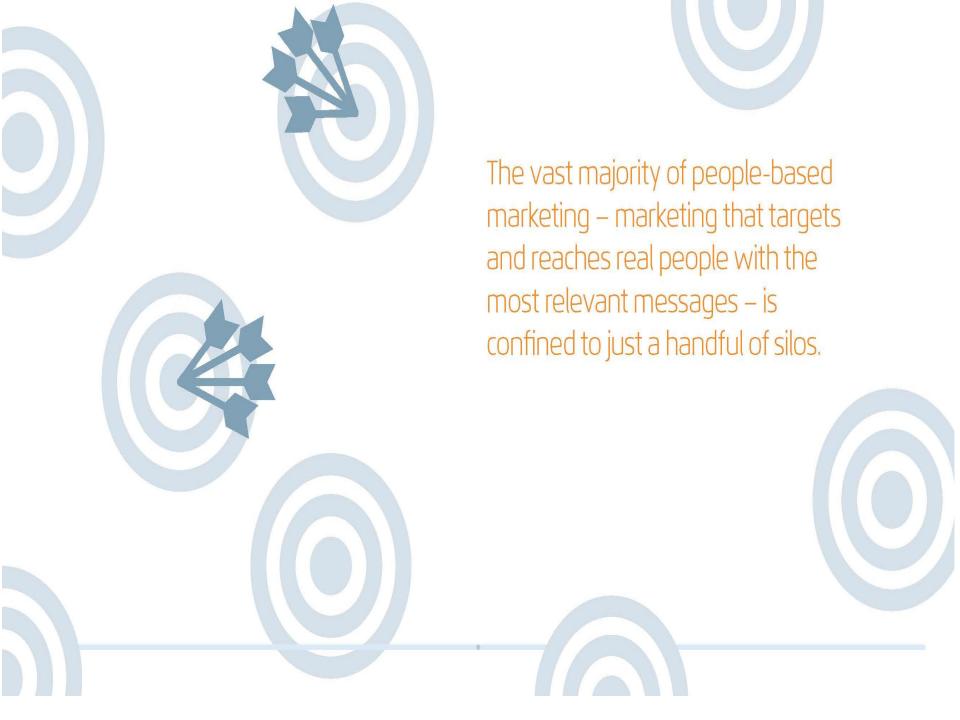
It's why we all love and rely on the vast, people-based networks of Facebook, Google and Twitter. They let us cut through the operational noise of all the devices and browsers and channels and so on.





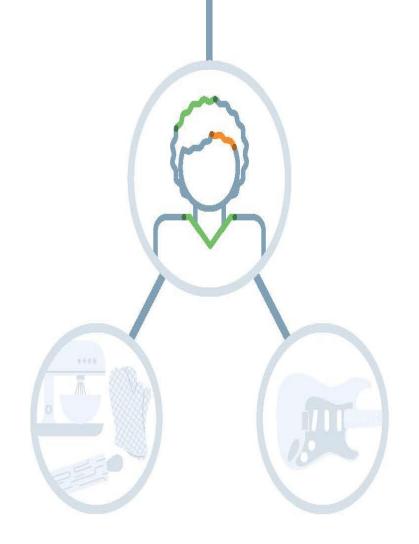
Finally, all that marketing intended for people can actually reach the people it was intended for.

But here's the thing...



In practice, the only places in which people-based marketing actually works are the places where you have:

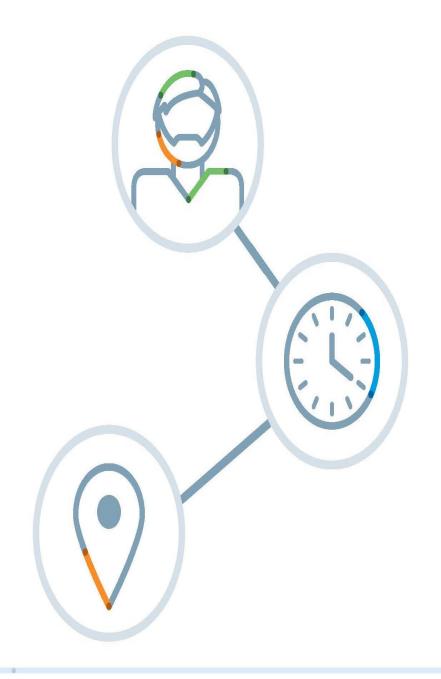
- a complete understanding of the people you're marketing to
- the ability to then reach precisely those people.





Wasn't the whole vision of digital, data-driven, tech-powered marketing about reaching the right people, at the right time, in the right place?

Didn't the vision go something like this?





Geoff's been browsing trainers on his phone and tablet. When Geoff is reading the news on his desktop he gets an ad that says: "Hey Geoff, here's 20% off trainers from us." People based marketing—everywhere

So, what happened







Which means all you really have to work with is a disparate collection of digital and offline IDs – all of which identify the people you want to reach in their own unique way.



People based marketing—everywhere

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But they're all speaking different languages.

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And until we find a way to tie all those IDs back to real, human people, we'll only ever be able to do people-based marketing inside a handful of silos.

And the vision of reaching the right people with the right message wherever they are will continue to be is just that – a vision.



Here's what it takes to finally turn this nearly decades-old vision into a reality.



It's called Identity Resolution.

And it does exactly what it sounds
like it does – it resolves identities
across all channels, platforms and silos.

Which means you can do privacycompliant, people-based marketing not just somewhere, but everywhere.



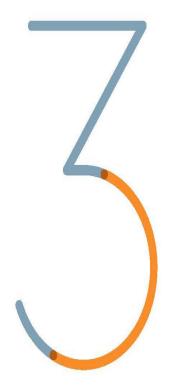
This is big, because it hands you three boss-level abilities:



You'll know who you're targeting, wherever you're targeting them, with an omnichannel, privacy-safe link to identity.



You can personalize everywhere by recognizing your customers and best prospects across channels.



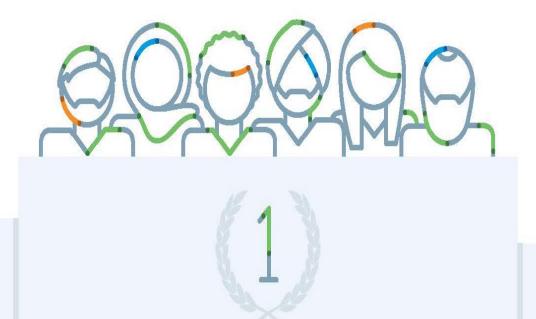
And you can measure your impact on sales by linking exposure and purchase data back to real people.







It matters because it means your customer-centric marketing strategy can actually be customer-centric.



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And those are great things. But there's a bigger reason.

You might call it the "Are You Paying Attention Because This is the Reason it Matters Most" reason.

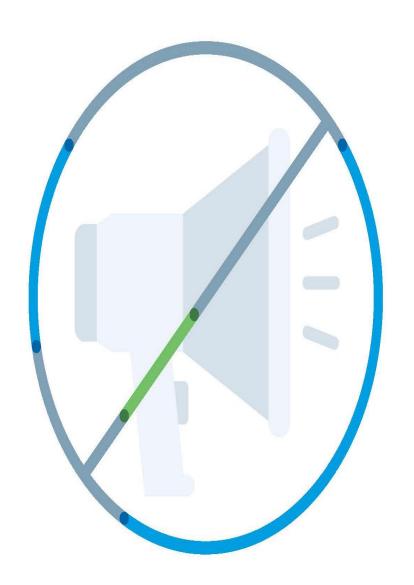


This – people-based marketing – is what you already signed up for.

In Um

It was the original promise of digital marketing:

to replace your megaphone with tailored messaging powered by the detailed insights you had into how your customers behaved, what they responded to, what they were likely to buy and when.





But this never really materialized, because Geoff wasn't Geoff.

He was ID1234. He was also ID5678, and for that matter, ID928oifnp29h3# – but you had no way of knowing. And ever since that promise failed to deliver, you've been trying to puzzle it together yourself.

Well, the puzzling ends here.



Identity Resolution turns your sprawling mess of fragmented information into actual human people.

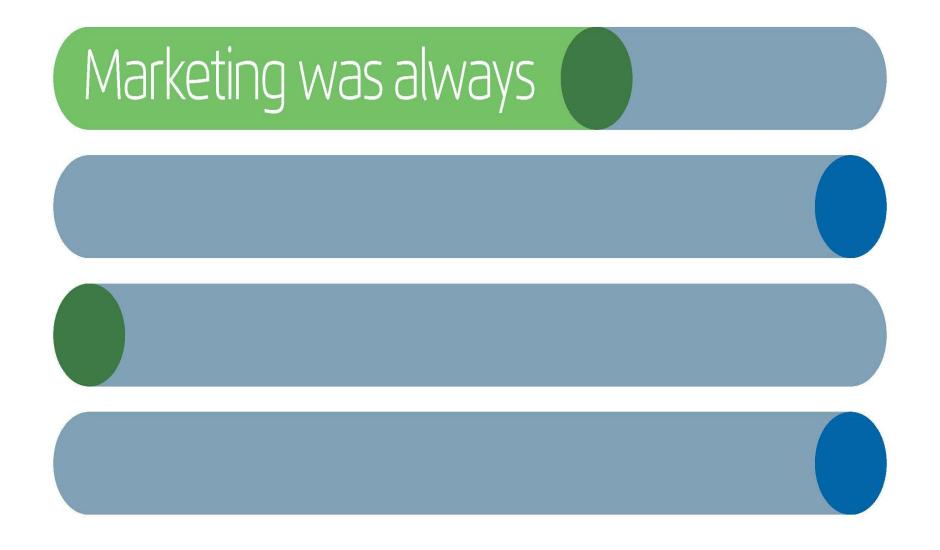
And it's people, not devices, who have wants and needs, and regularly run out of toothpaste.



And what are we all doing if not striving to show more people more of the things that are right for them?

In fact, if 'people-based marketing' doesn't sound all that groundbreaking, that's because it's what we should have been doing all along.





Marketing was always meant to be this way

Marketing was always



And now

Marketing was always



And now



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